after you arrived at the House of Corrections; is that fair to say?

A Yes.

8 9

A

Q What was your impression of Miss Porter?

That she was a good nurse practitioner.

She's someone who provided good care to the inmates. I know that she advocated to have the women have their own clinic up in the 10th floor. We were constantly grappling with the issue of getting the female inmates equal access to medical care, because they're housed on the 10th and 11th floor of Building 1, it's difficult to bring them downstairs to the clinic.

We also have concerns about having male and female inmates together. Donna Jurdak, who was the health services administrator at the time, had come to me and said that Sheila wanted to reestablish the clinic at the back of the 1102 unit, which we had provided the office space to do.

That wasn't Sheila's only function, but she was primarily the NP that cared for the women. And she also cared for the inmates.

1 So you implemented her recommendation that 2 their be a separate unit for the female 3 inmates who were treated by the medical 4 staff? 5 Yes. 6 Were you satisfied with her job performance? Q 7 A Yes. 8 Did she have a good reputation among the 9 staff? She had a reputation of a qualified nurse 10 11 practitioner, someone who would put in the 12 hours that were necessary. She would ensure, even if there were a lot of inmates on the 13 14 list, that she would see them all and make 15 sure they got care. 16 Did you ever have any problems with 17 Miss Porter with respect to her job 18 performance? 19 A No. 20 I believe you testified that you weren't 21 aware that she had had any communications 22 with the FBI until the summer of 2003; is 23 that right? 24 A Yes. McLAUGHLIN & ASSOCIATES COURT REPORTERS-781.321.8922

148 1 time. 2 Is there orientation and training that is 3 provided by the House of Corrections to new 4 independent contractors in the medical 5 services area? 6 They're given a limited number of policies, 7 the policies that we think are crucial, and 8 they are given a tour usually by the HSA or 9 one of the nurses to show them around the 10 buildings. It's a big facility, so it's easy 11 to get lost when you're first there. They 12 are given generally a brief orientation, but

13 I would say they're abiding by CMS's rules. And we let CMS know what rules we expect them 14 15 to abide by, so that they can perform 16

17

18 19

20

21

22

23 24 efficiently at the House of Corrections.

Is it your understanding that they are trained as well before they start to work in the prison?

MS. CAULO: Objection.

MS. HARVEY: Objection.

Is it your understanding that medical personnel would receive training with respect to providing medical care in a prison before

149 1 they start working at Suffolk County? 2 A By CMS? At all, do they receive any training? 3 0 I think any nurse or nurse practitioner would 4 receive some sort of orientation where they 5 6 would shadow somebody. Again, that's 7 something that's, if it's our employee, we're training them. We give them a very general, 9 here is the rules; you can abide by them. We allow them to talk to CMS about what CMS's 10 11 rules are. 12 Q If it's a department employee, there is 13 specific training that they would undergo? 14 A Yes. 15 Q And that would be administered by the 16 department? 17 A Yes. For example, all our new recruits 18 undergo nine weeks of training before they 19 are put into a unit. The nurses don't receive nine weeks of training before they go 20 21 into a unit. It's completely different. 22 Is it the case that for CMS employees who are 23 working in a medical area at Suffolk any 24 training that they receive is that McLAUGHLIN & ASSOCIATES COURT REPORTERS-781.321.8922

1

2

3

4

5

6

7

8 9

10

11

12

13 14

15

16

17

18

19

20

21

22

23

24

150

administered exclusively by CMS?

Not all the time. There may be training classes that we have that we may invite them to participate in. There informal orientation that's given usually by someone of rank. Sometimes it's the medical supervisor who is a sergeant or a captain that will say "here is the rules; here is your policy; read them to make sure you understand them; if you have any questions about security, you can come and ask me about it".

> But it's completely different than the training that our staff goes through.

- Do you provide guidance to CMS in terms of Q what you expect in terms of training for medical personnel?
- A There is language in the contract that talks about the training that they provide us. As part of the contract, they provide mental health training to our employees. I know they have hepatitis shots and things like that, but I don't think there is any guidelines to say they need to go to 40 hours

1 of training before they can work in a unit. 2 But the content of any training that CMS Q 3 medical personnel would receive, does the 4 prison provide guidance to CMS in terms of 5 what it expects? 6 No, again, we have per diem nurses that are 7 hired on a day-to-day basis. That's something we don't like to see a whole lot 8 9 of, because typically they will need more 10 guidance from our staff as to where to go to 11 administer the meds. 12 Any training that CMS personnel would Q undergo, where does that take place? 13 14 A The orientation takes place at the House of Corrections, at 20 Bradston Street. 15 16 How long is the orientation? How long is the 17 orientation? I'd say probably a couple of hours. 18 19 You said there is a tour of the prison? 0 20 A Yes. 21 0 Is that the same day? 22 A Usually, your first day, yes. 23 And any additional training that CMS 24 employees undergo in terms of working in a McLAUGHLIN & ASSOCIATES COURT REPORTERS-781.321.8922

152 1 correctional environment? No, I mean, they have to abide by their 2 continuing education credits that are needed 3 by their license, but as far as we require, 4 5 That's what I'm asking. You just have the 6 initial training before they first start 7 working? 8 No, they get our policy, and they are told 9 here is our policies; if you have any 10 questions, let me know. 11 So you don't know anything about any other 12 training that CMS employees receive before 13 starting at the prison? 14 15 A No. Would anybody else within the department know 16 Q about that training? 17 I mean, we don't require any training. 18 Basically, the nurses or the medical staff 19 have to be able to provide the care. How CMS 20 or PHS provides that, that's up to them. If 21 there is a problem with performance, that's 22 when we get involved. If there is an issue 23 with a nurse doing something he or she 24